

SHIPPING YOUR POV



**HEADQUARTERS
MILITARY TRAFFIC MANAGEMENT COMMAND
5611 COLUMBIA PIKE
FALLS CHURCH, VA 22041-5050**

AS OF 11 February 2000

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INTRODUCTION

This pamphlet is designed to provide customers with information to prepare your Privately Owned Vehicle (POV) for shipment. The successful movement of your POV is not a matter of chance. It is a result of proper advance preparation and planning. It's your POV. Ask questions. Be involved. Read what you sign. Contact your local transportation office prior to making any plans to ship a POV.

NOTE: Ensure you have sufficient funds available in the event of unexpected delays/expenses to, from, or at the POV processing center. Suggest you call in advance.

WHO CAN SHIP A POV

You are eligible to ship a POV if:

- You are member of the U.S. armed forces;
- You are a DoD civilian and your orders authorize shipment of your POV; or
- You are a retiree authorized to ship a POV.

Contact your transportation office.

YOUR ENTITLEMENT

The entitlement to ship a single POV is limited to a permanent change of station to, from, or between places overseas; or upon official change in home port of the vessel to which you are assigned. The transportation office will determine your entitlement based on your PCS orders.

RESTRICTIONS

- Only one POV owned or leased by you or your dependent and for your personal use may be shipped to your new duty station at Government expense.
- If you desire to make your own arrangements to ship an additional POV commercially, consult your sponsor and transportation office for any restrictions. You may have to pay an import duty on a second POV.
- Your local transportation office has information on specific United States and overseas host nation restrictions.

SIZE LIMITATIONS

You may ship at Government expense a POV that does not exceed 20 measurement tons. Exceptions may be granted for medical reasons. A measurement ton equals 40 cubic feet. A compact car averages about nine measurement tons; a full size car, about 15. If you ship a pickup truck with a camper, a recreational vehicle, a panel truck converted to a camper, or similar vehicle that exceeds 20 measurement tons, you will be liable to pay transportation costs for any measurement ton in excess of 20. These costs will be collected in accordance with your military service's regulations. Separates must pay in advance of shipment. Exterior dimensions determine the size (measurement tons) of a vehicle; therefore, remove truck mirrors and other articles that extend from the vehicle and that could create excess cost.

INSURANCE AND LICENSING

United States. In some U.S. states, armed forces or host -nation vehicle registrations, license plates, and licenses either are not valid or are valid for only a very short time. Arrange to obtain these items prior to taking delivery of your POV. Most state motor vehicle divisions will accept registrations of POVs by mail. If you are returning from overseas, make arrangements prior to leaving your old duty station for the continental United States. You should insure your POV before taking delivery. Coverage must meet minimum requirements prescribed by the state where your next duty station is located. Prior arrangements may save you money, as you will be able to compare prices offered by various insurance companies.

Overseas. Insurance, taxes, and licensing vary from country to country overseas. The best sources of information are your local transportation office and your overseas sponsor. Remember, you are responsible for obtaining insurance and licenses and paying any taxes. Be sure to check on these items well in advance of making your shipment. Insurance is often much more expensive overseas; research this matter carefully prior to making your shipment.

WHEN TO SHIP YOUR POV

Time limitations on when you are entitled to ship your POV vary among the military services.

For Army and Air Force personnel:

- POVs will be accepted for shipment if delivered to the port within 90 days after the member or dependent has departed for an overseas tour of more than one year or within 30 days after the departure of the member on an overseas tour of duty of one year or less.

- When delivery to the port is delayed beyond 90 days, the POV may be shipped only with the approval of the overseas commander.

- For overseas tours of more than one year, you must have a minimum of one year to serve on the current overseas tour when the POV is delivered to the port.

For Navy/Marine Corps personnel:

- POVs will be accepted when at least 12 months remain to be served at their current overseas duty station at the time the vehicle is delivered to the loading port. An exception is allowed if the overseas area commander or your commanding officer certifies the vehicle is necessary in performance of official duties.

TYPES OF POVs YOU MAY SHIP

Only self-propelled, wheeled motor vehicles can be shipped. This includes automobiles, station wagons, jeeps, motorcycles, motor scooters, vans, and pickups. Other passenger-carrying, multipurpose motor vehicles designed for overland ground transportation not specifically listed above may qualify; however, these generally require a written certification stating the vehicle is for personal use as a passenger-carrying vehicle. POVs that are modified to be “low riders” must have at least 6 inches of clearance to prevent damage to POV during car carrier load/download. Also, POVs may not have a lift kit higher than 3 inches.

NOTE: Host-country restrictions may apply; see your transportation office.

LEASED POVS, OR POVS WITH RECORDED LIEN IN U.S.

If your POV is leased, or a recorded lien exists in the U.S., you must provide written approval from the “third-party-in-interest” (leasing company or lienholder) which expressly provides that the vehicle may be exported. This written approval must be on the leasing company’s or lienholder’s letterhead paper, and contain a complete description of the vehicle, including the Vehicle Identification Number (VIN), the name of the owner or lienholder of the leased vehicle, and the telephone numbers at which that owner or lienholder may be contacted. The writing must bear an original signature of an official of the leasing company’s or lienholder, and state the date it was signed. The written approval must include the leasing company’s or lienholder’s acknowledgement that return shipment prior to the next permanent change of station is a private matter between the leasing company or lienholder and you. All requirements stated in the lease agreement are your responsibility.

PROPANE TANKS

Propane tanks must be purged and certified before the POV is turned in at the port. Label should be affixed or tagged to tank. You must produce written authority that the propane tank is empty or has been purged. New and empty tanks meet these requirements. The certification must come from an individual or firm authorized to purge tanks.

WHAT YOU MAY LEAVE IN YOUR POV

You must ensure only authorized personal articles remain in your POV when it is turned in for processing. All household items and camping equipment must be removed. You may ship the following:

- Tools, not to exceed \$200 in value;
- Items such as jacks, tire irons, tire chains, fire extinguishers, nonflammable tire inflators, first aid kits, jumper cables, and warning triangle/trouble lights;
- One spare tire and two snow tires with wheels (either mounted or unmounted);
- Portable cribs, children’s car seats, and strollers;
- Luggage racks;

- Small items such as thermos bottles, bottle warmers, and car cushions if they can be packed entirely within a carton provided by the port; if your POV is going to be containerized at the port, these articles may be placed in the trunk without a carton. Factory or non-factory stereo and speakers in car or trunk but they must be bolted down or permanently fixed as part of the car.

WHAT YOU MAY NOT SHIP IN YOUR POV

- TVs and VCRs; except factory installed;
- Accessories not permanently installed;
- Flammable or hazardous substances such as waxes, oils, paints, solvents, polishes.

Dispose of these items before you turn in your POV.

- Any liquids, for example antifreeze or air fresheners that may be spilled and leave stain.
- Any pressurized cans.
- Citizen Band radios. Importation and operation of CB radios are prohibited in most overseas areas. Failure to comply with these restrictions may result in your POV being held at the port of discharge until such equipment has been removed and shipped out of the country. All costs associated with removing your CB radio from your POV and shipping will be at your expense.

YOUR RESPONSIBILITIES

Following a few simple rules will make shipping your POV overseas much easier. Failure to follow these rules may cause the POV processing center to refuse your POV for shipment.

If a member chooses to ship out of an alternate port, there may be an alternate port charge incurred to the member if the alternate port is farther away from their new duty assignment than the designated port. If you have any questions, you should contact your Transportation Office or VPC to find out what the additional cost may be.

At origin:

- Have seven copies of your orders, and any amendments.
- U.S. Customs (19CFR192) requires one certified (notarized) and two facsimiles (copies) of the original or certified copy of the vehicle title. The title must include the vehicle identification number (VIN) or, if the vehicle does not have a VIN, the product identification number.
- Provide written approval from leasing company, or lienholder authorizing export. See paragraph above.
- Ensure your POV contains no more than one-fourth tank of fuel (gasoline or diesel).
- If the vehicle is leased, you must have a letter from the third party (leasing company) authorizing exportation of the vehicle.
- Have in your possession a valid driver's license, proof of ownership (title and registration), and a photo ID.
- Contact vehicle processing center prior to shipment if permanent change of station is

to a remote area.

- Have in your possession a complete set of keys, to include gas cap and wheel lock keys, if necessary, upon delivery to the vehicle processing center. Retain a complete set of duplicate keys and have them with you when you pick up your POV.
- Turn off or otherwise disconnect installed auto alarm or anti-theft device prior to turn-in.
- There must be a signed letter of authorization, simple power of attorney, or other acceptable evidence of agency if vehicle is delivered by someone other than the service member. (Not required of spouse appearing on the PCS orders.) Here's an acceptable example:
 "I hereby appoint (name of agent) as my agent for the delivery of my privately owned vehicle (vehicle and ID number) to the appointed military outlawing port, and I appoint him/her my attorney-in-fact to sign all documents required for the delivery of my vehicle for overseas shipment."
- Ensure your agent has proper civilian identification and all other documentation required to ship your POV.
- Make sure your POV is in a safe and operable condition when you turn it in at the port.
- Make sure your POV is clean. The VPC will not accept a POV laden with dirt, soil, mud or similar matter, to include the undercarriage.
- Empty the glove compartments.
- Have the make, model, color, year, and serial number of your POV.
- Have mileage of vehicle at time of turn-in.
- Provide a destination address where you may be notified that vehicle is ready for pickup.
- An inspector will inspect the POV with you. When the inspection is completed, you and the inspector will sign DD Form 788, "Private Vehicle Shipping Document."
 You will be provided a legible copy of DD Form 788 as a receipt for your POV. Your copy of DD Form 788 will be required when you pick up the vehicle, and it will be required by the military claims office should you file a claim for loss or damage to your POV.
- Make sure your POV meets any host-nation emission control and safety standards.
 Discuss host-nation requirements with your sponsor and local transportation office before departing. You may be required to make some modifications prior to shipping your vehicle.
- Since your POV may be exposed to freezing temperatures during shipment or during storage at the destination terminal, safeguard the cooling system with a permanent-type antifreeze solution. An antifreeze testing to minus 20 degrees Fahrenheit or lower should be used. (For Arctic areas, contact your sponsor or transportation office to determine if additional protection is necessary.)
- Consider rust protection and undercoating prior to shipment. Climatic conditions in certain areas of the world may cause your POV to deteriorate rapidly without some type of protection.
- Make sure you read the liability statements on the reverse of DD Form 788, or equivalent commercial POV inspection and shipping form.

At destination:

- To avoid unnecessary trips, contact the vehicle processing center for official confirmation that the POV is on-hand and available for pickup.
- When you or a designated agent pick up the POV at the destination vehicle processing center, you must have:
 - Proper identification i.e., military ID, driver's license;
 - Your copy of DD Form 788, "Private Vehicle Shipping Document";
 - Complete set of keys;
 - Power of attorney if your spouse or agent picks up the POV. Please note that if your vehicle is not picked up within 45 days from the postmarked date of notification of arrival, you are subject to the vehicle being placed in storage at your expense.

Loss and Damage

When picking up your POV:

- Carefully inspect the exterior and interior to determine if there is any new damage.
- Make sure items left in the POV at the origin terminal are still there.
- Carefully and completely list any loss and all damages to your POV on your vehicle shipping document, DD Form 788. List all loss and damage discovered and why it was not discovered at the final inspection at the pickup point.
- Failure to do this may result in no payment for this damage.

NONCONFORMING POVs

POVs imported to the U.S. are subject to safety standards under the Motor Vehicle Safety Act of 1966, revised under the Imported Vehicle Safety Compliance Act of 1988, recodified at 49 U.S.C. 301; bumper standards under the Motor Vehicle Information and Cost Act of 1972 (which became effective in 1978), recodified at 49 U.S.C. 325; and air pollution control standards promulgated by the Environmental Protection Agency (EPA) under the Clean Air Act of 1968, as amended in 1977 and 1990. These laws and regulations apply to importing POVs to any state of the United States, the District of Columbia, Puerto Rico, The Northern Mariana Islands, Guam, American Samoa, and the Virgin Islands.

Modifications required to bring a nonconforming POV into compliance with U.S. safety and environmental standards are performed by registered importers (RI) and independent commercial importers (ICI). As a general rule, all POVs less than 25 years old must comply with all applicable federal motor vehicle safety standards, and all POVs less than 21 years old must comply with federal emissions standards. Fulfillment of federal requirements does not relieve you from fulfilling requirements of a state or district of the United States. For information regarding registration or operation of a properly imported vehicle in a specific state, contact the Department of Motor Vehicles or other appropriate agency.

Vehicles manufactured to meet the federal motor vehicle safety standards have a certification label affixed by the original manufacturer in the area of the driver-side-door. Vehicles manufactured to meet the federal motor vehicle emissions standards have an emissions label affixed in the engine compartment stating that the vehicle meets U.S. EPA emissions standards. Vehicles lacking these certification labels are nonconforming and must be brought into compliance.

Information for importing and converting vehicles to U.S. specifications may be obtained from the following web sites:

WWW.CUSTOMS.USTREAS.GOV/TRAVLE/AUTO.HTM

WWW.NHTSA.DOT.GOV/CARS/RULES/IMPORT/

Information concerning vehicle emissions and listing of ICI companies may be obtained from the EPA, 202-564-9660. Information concerning compliance with motor vehicle safety standards and listing of RI companies may be obtained from the aforementioned web site and from the DOT safety hotline, 800-424-9393 (in U.S.), or 202-366-0123.

In order to ship a nonconforming POV to the United States via the Defense Transportation System, you must, as a condition of shipment, provide written proof that you have entered into a contract with an RI/ICI located in the vicinity of the final destination CONUS vehicle processing center. You are responsible for any excess costs resulting from the inland movement to a RI/ICI that is beyond the area of the entitlement, which is normally POV delivery to the VPC nearest the new permanent duty station.

STORAGE OF POVs

Section 368 of the FY 97 Defense Authorization Bill authorizes the storage of POVs when members are:

- assigned to an OCONUS permanent change of station where POVs can not be shipped or where extensive modification of the vehicle would be required; or
- when members are transferred in conjunction with a contingency operation for more than 30 days and the movement is not a permanent change of station.

Contact your local transportation office for further details.

RETIREEES

Retirees may have to pay extremely high taxes when shipping their POV overseas (home of record, i.e. Philippines). Contact your local transportation office for further details.

POV PROCESSING CENTER INFORMATION

The remainder of this pamphlet provides information unique to each vehicle processing center (VPC). Consult your local transportation office to determine the proper VPC from which to ship your POV. NOTE: Hours of operation for each VPC are listed in the applicable section and are strictly adhered to. VPCs are not open on weekends or holidays; please plan your trip accordingly.

While every effort is made to provide up-to-date information on the POV program, it is important that you consult with your local transportation office for any recent changes. We welcome written recommendations to correct or improve this pamphlet. Address your comments to:

Military Traffic Management Command
ATTN: MTPP-HP
5611 Columbia Pike
Falls Church, VA 22041-5050.

**Information regarding the status of POV shipments can be obtained
on the worldwide-web at:**

<http://www.whereismypov.com>

CONUS Vehicle Processing Center Information

CONUS VPC OPERATING HOURS 0800-1700 Mon-Fri, except Federal Holidays

If you require additional assistance in CONUS or Puerto Rico, you may contact the
MTMC Deployment Support Command 24-hour hotline at 1-800-526-1465.

Atlanta, GA VPC 2579 Campbell Blvd. Ellenwood, GA 30049	Tel# 404 363 4449 Fax# 404 363 1858 800# 800 965 9155
Baltimore, MD VPC 2501 Broening Highway Baltimore, MD 21224	Tel# 410 631 5751 Fax# 410 631 5756 800# 800 631 5751
Charleston, SC VPC 1599 Oceanic Street Charleston, SC 29405	Tel# 843 805 6667 Fax# 843 805 6671 800# 800 747 9223
Dallas, TX VPC 617 East Main Street Lewisville, TX 75067	Tel# 972 436 8864 Fax# 972 436 9043 800# 800 438 2046
Los Angeles, CA VPC 23803 S. Wilmington Ave. Carson, CA 90745	Tel# 310 549 8277 Fax# 310 549 7438 800# 800 887 3344
Metro NY/NJ VPC 301 Supor Blvd Harrison, NJ 07029	Tel# 973 485 8164 Fax# 973 485 6925 800# 877 269 3702 ("877" is toll-free)
New Orleans, LA VPC 5481 Crowder Blvd New Orleans, LA	Tel# 504 246 2102/0770 Fax# 504 246 2111 800# 800 721 9632
Norfolk, VA VPC 3015 Airline Blvd. Portsmouth, VA 23701	Tel# 757 465 4127 Fax# 757 465 3970 800# 800 810 7480
Oakland, CA VPC 1301 Canal Street Richmond, CA 94804	Tel# 510 231 6831 Fax# 510 237 4046 800# 800 704 2444
Orlando, FL VPC 2255 North Orange Blossom Trail Orlando, FL 32804	Tel# 407 648 3677 Fax# 407 648 3650 800# 800 758 5998
Seattle, WA VPC 2302 Ross Way Tacoma, WA 98402	Tel# 253 272 1712 Fax# 253 272 2375 800# 800 597 1833
St. Louis, MO VPC 4236 Crescent Drive Pontoon Beach, IL 90745	Tel# 618 931 2888 Fax# 618 931 2892 800# 800 275 3706

OCONUS Vehicle Processing Center Information

OCONUS VPC OPERATING HOURS are Mon-Fri, excluding all Federal, Local and Host Nation holidays. Hours are as follows:

BENELUX (Chievres, Belgium/Schinnen, Netherlands) 0800-1630
 ENGLAND 0800-1630
 GERMANY 0800-1700
 GUAM 0800-1600
 HAWAII 0800-1600
 ITALY 0830-1630
 PUERTO RICO 0800-1600
 SOUTH KOREA 0800-1700

<p>BENELUX Chievres, Belgium VPC Cdr 80th ASG Base Aeriennne 7050 Chievres, Belgium</p>	<p>Tel# 32(0) 68665999 Fax# 32(0) 68665948 800# 00 800 87267227</p>
<p>Shinnen, Netherlands VPC 254 BSB Nutherweg 60 6365 ER-Shinnen, The Netherlands</p>	<p>Tel# 31(0) 464432851 Fax# 31(0) 464432865 800# 00 800 87267227</p>
<p>ENGLAND Lakenheath/Mildenhall VPC 40 Wimbledon Avenue Brandon, Suffolk, England</p>	<p>Tel# 44(0) 1842813999 Fax# 44(0) 1842812981 800# 00 800 87267227</p>
<p>London VPC U.S. Naval Activities U.K. RAF West Ruislip</p>	<p>Tel# 44-189-561-6585 (Int'l) 0189-561-6585 (Local) DSN 235-6585 For appointment: 0184-281-3999 Fax# ext 6640 Toll Free: 00-800-87267227</p>

<p>GERMANY Baumholder VPC Military Community Am Bahnhof / Bldg 8724 55774 Baumholder, Germany</p>	<p>Tel# 49 6783 2445 Fax# 49 6783 3377 800# 00 800 87267227</p>
<p>Boebligen VPC Panzer Kaserne Blgd 2930 71032 Boebligen, Germany</p>	<p>Tel# 49 7031 222453 Fax# 49 7301 222561 800# 00 800 87267227</p>
<p>Grafenweohr VPC U.S. Grafenweohr Base Saratoga Ave / Bldg 515 92655 Grafenweohr, Germany</p>	<p>Tel# 49 9641 8480 Fax# 49 9641 3597 800# 00 800 87267227</p>
<p>Kaiserslautern VPC Kapaun Air Station Bldg 2806 67661 Kaiserslautern, Germany</p>	<p>Tel# 49 631 98517 Fax# 49 631 98518 800# 00 800 87267227</p>
<p>Mannheim VPC Taylor Barracks Bldg 348 68309 Mannheim, Germany</p>	<p>Tel# 49 621 7140511 Fax# 49 621 7140711 800# 00 800 87267227</p>
<p>Schweinfurt VPC Conn Barracks Custer Street / Bldg 35 97421 Schweinfurt, Germany</p>	<p>Tel# 49 9721 803618 Fax# 49 6721 85224 800# 00 800 87267227</p>
<p>Spangdahlem VPC Spangdahlem Air Base Bldg 139A 54529 Spangdahlem, Germany</p>	<p>Tel# 49 6565 4484 Fax# 49 6565 4469 800# 00 800 87267227</p>
<p>Wiesbaden VPC Mainz Kastel Housing Area Bldg 7513 55252 Mainz Kastel, Germany</p>	<p>Tel# 49 6134 69303 Fax# 49 6134 63579 800# 00 800 87267227</p>

<p>GUAM Guam VPC Naval Forces, Marianas Code N83 PSC 455, Box 190 FPO AP 96540-1500 Freight Terminal Department</p>	<p>Tel# 671 339 2205 Fax# 671 564 2105</p>
<p>HAWAII Honolulu, HI VPC Sand Island Parkway Pier 51-B Honolulu, HI 96820</p>	<p>Tel# 808 848 8383 Fax# 808 853 2116 800# 800 896 7745</p>
<p>ITALY Aviano VPC Via Ellero 1 Zona Industrial 33081 Aviano, Italy</p>	<p>Tel# 39(0) 434661419 Fax# 39(0) 434661420 800# 1 67053388 (in Italy)</p>
<p>Livorno VPC Leghorn Army Depot Kelly Street / Bldg 5138 56018 Tombolo, Italy</p>	<p>Tel# 39(0) 50579920 Fax# 39(0) 50579919 800# 1 67053388 (in Italy)</p>
<p>Naples VPC Naval Support Activity Via Scarfoglio Agnano Naples 80100</p>	<p>Tel# 39-081-724-4252 Fax# 39-081-724-3339 800# 1 67053388 (in Italy)</p>
<p>Vincenza VPC Casern Ederle Bldg 61 36100 Vincenza, Italy</p>	<p>Tel# 39(0) 444303924 Fax# 39(0) 444303959 800# 1 67053388 (in Italy)</p>

<p>PUERTO RICO Puerto Rico VPC Avenida J. F. Kennedy, Km 2.5 San Juan, Puerto Rico 00920</p>	<p>Tel# 787 792 1233 Fax# 787 781 0688 800# 888 872 6064</p>
<p>SOUTH KOREA Pusan VPC Camp Hialeah Bldg 508 APO AP 96259</p>	<p>Tel# 051 801 7177 Fax# 051 801 7859</p>
<p>Seoul VPC Camp Kim Bldg 1230 APO AP 96205</p>	<p>Tel# 011-82279157011 Fax# 011-82279134133</p>
<p>Taegu VPC 20th Support Group Bldg 1415 Camp Henry, Korea APO AP 96218-0562</p>	<p>Tel# (82)53 470 8173 Fax# (82)53 470 8173 Note: THESE NUMBERS ARE THE SAME</p>

SPECIFIC SITE INFORMATION FOR VEHICLE PROCESSING CENTERS

CONUS

If you require additional assistance in CONUS or Puerto Rico, you may contact the MTMC Deployment Support Command 24-hour hotline at 1-800-526-1465.

**ATLANTA VPC
UNIFIED AIRCRAFT SERVICES, INC.
2579 CAMPBELL BLVD.
ELLENWOOD, GA 30294**

Customer Phone #1 404-363-4449
FAX Number 404-363-1858
800# 800-965-9155

From Highway 675: Take exit 5 (Ellenwood Rd/Forest Parkway). Head West to State Route 42 and turn right. Go to the next light, which is Campbell Blvd., turn right. It will be the first warehouse on the right.

From the Airport: Take 85/285 East to exit 39 (Moreland Ave./Hwy23/State Route 42). Drive South/Right approximately 4 miles until you pass Fort Gillem. At the next light, which is Campbell Blvd., turn left. It will be the first warehouse on the right.

BALTIMORE VPC
2501 BROENING HIGHWAY
BALTIMORE, MD 21224

Customer Phone	#1 410-631-5751
FAX Number	410-631-5756
800#	800-631-5751

From the North

From Pennsylvania (other than Philadelphia Area): Take I-83 South to I-695 (Baltimore Beltway) follow road signs for Towson, MD. Take I-695 (Baltimore Beltway) to I-95 South to exit 56 (Keith Ave.), turn right at the traffic light onto Keith Ave. for a quarter mile this empties onto Broening Hwy, go to second traffic light turn left, and follow sea wall to security guard station.

New York/Delaware/Philadelphia Area/Aberdeen : Take I-95 South to Baltimore. Take exit 56 (Keith Ave.), turn left at the traffic light onto Keith Ave. for a quarter mile this empties onto Broening Hwy, go to second traffic light turn left, and follow sea wall to security guard station.

From the West: Approaching Baltimore on I-70, to I-695 South (Glen Burnie) to I-695 East. Follow signs to Key Bridge/Dundalk, cross the Key Bridge and take exit 44 (Dundalk Ave/Broening Hwy) the first exit after the toll both (\$1 toll), make a left at the stop sign to the 4th traffic light, make a right and follow the sea wall to the security guard station.

From the South:

From I-295 North (Baltimore-Washington Parkway), take I-695 Glen Burnie exit and follow I-695 to Key Bridge/Dundalk. After crossing the Key Bridge, follow the same directions as those from the West.

From I-95 North (Towards Baltimore): Take right lanes through the Fort McHenry Tunnel, take the first exit after the toll booth (Exit 56, Keith Ave.). Then, follow the same directions as those from the North. (Fort McHenry Tunnel, Key Bridge, JFK Memorial Highway, J. Hatam Bridge, and Harbor Tunnel have tolls.

CHARLESTON VPC:
1599 OCEANIC ST.
CHARLESTON, SC 29405

Customer Phone #1 843-805-6667
FAX Number 843-805-6671
800# 800-747-9223

Take I-26 east to exit 219A (Rutledge) turn left at the light. You will be on Heriot. Go about 2/10 of one mile to King St. and turn left. Go about 5/10 of one mile to Oceanic Blvd. and turn left. The POV center will be approximately 3/10 of a mile down.

From Airport: Follow the same directions as above.

DALLAS VPC
617 EAST MAIN STREET
LEWISVILLE, TX 75067

Customer Phone #1 972-436-8864
FAX Number 971-436-9043
800# 800-438-2046

From the Airport: Proceed North on Texas Highway 121, approximately 15 miles to Main St. Turn left. Proceed 1/2 mile on the right hand side of the street. Turn right just prior to the railroad track.

From Dallas: Take I-35E North to exit 450. Proceed North on Texas Highway 121 approximately two miles to Main St. (FM 1171). Turn left. Proceed 1/2 mile on the right side of the street. Turn right just prior to the railroad tracks.

Take I-35E South to exit 452 (FM 1171). Turn left onto Main St. Pass three stop lights and turn left after crossing railroad tracks.

Local Transportation: Shuttle service is available between the Dallas-Fort Worth International Airport and the VPC Dallas. Government transportation is not available. Mass transportation to and from the VPC is not available.

LOS ANGELES VPC
23803 S. WILMINGTON AVE
CARSON, CA 90745

Phone Number #1 310-549-8277
FAX Number 310-549-7438
800# 800-887-3344

From Los Angeles International Airport: Take the 405 Freeway South to Wilmington Avenue exit. Go right (South) on Wilmington Avenue. The VPC is on the corner of Wilmington Avenue and Sepulveda Boulevard.

From Orange County: Go North on the 405 Freeway to Wilmington Avenue exit. Go left (South) on Wilmington Avenue. The VPC is on the corner of Wilmington Avenue and Sepulveda Boulevard.

METRO NEW YORK/NEW JERSEY VPC
301 SUPOR BOULEVARD
HARRISON, NJ 07029

Customer Phone #1 973-485-8164
FAX Number 973-485-6925
Toll-Free # 877-269-3702

From all airports (JFK, Newark, Philadelphia): Take the New Jersey Turnpike North to exit 15W. After paying the toll, take the first exit on the right, Kearney, Route 508 West. In Harrison, Route 508 will become Harrison Avenue. At the 2nd traffic light, turn left onto Supor Blvd. Go four (4) blocks to Wilhelm Street. Turn right on Wilhelm Street. The entrance to the VPC will be on the right hand side at the far end of the block.

NEW ORLEANS VPC
5481 CROWDER BOULEVARD
NEW ORLEANS, LA 70127

Customer Phone	#1 504-246-2102
	#2 504-244-0770
FAX Number	504-246-2111
800#	800-721-9632

From the West: Take I-10 East to exit 242 (Crowder Blvd.), turn right, go through two traffic lights, (about 1 mile) and the VPC will be on the left hand side of the street.

From the East: Take I-10 West to exit 242 (Crowder Blvd.), turn left, go through three traffic lights (approximately one mile) and the VPC on the left hand side of the street.

From the Airport: Take I-10 East to I-610, take exit 242 (Crowder Blvd.), turn right. Go through two traffic lights, and the VPC will be on the left hand side of the street.

NORFOLK VPC
3015 AIRLINE BOULEVARD
PORTSMOUTH, VA 23701

Customer Phone #1 757-465-4127
FAX Number 757-465-3970
800# 800-810-7480

From the Airport: Airport exit on to Azalea Garden Road. Azalea Garden Road to I-64 East. Take I-64 East to I-264 East Norfolk-Portsmouth. Take I-264 East through downtown tunnel. Take the Victory Blvd Exit #3. At stoplight make a right on to Victory Blvd. (Sign posted: MTMC POV Processing Center). Take the second traffic light left on to Airline Blvd., (Route 58 West) (Sign posted: MTMC POV Processing Center). The VPC is approx. 1 mile on the left. Look for the MTMC POV Processing Center Marquee.

From Wilmington, Delaware: Take Highway 13 to I-64 East towards Chesapeake and Suffolk, VA. Exit 299 to I-264 to second Greenwood Drive Exit 2B, cross railroad tracks to second light and turn right on Airline Blvd. The VPC is approx. 1 mile on the right.

From Wilmington, North Carolina: Take Highway 40 to I-98 North to Emporia, VA and Highway 58 to Suffolk, VA. At the truck scale, get in the far left lane, follow left lane through Suffolk. That lane will turn into Airline Blvd. Continue down Airline Blvd and the VPC will be on your right.

From Ft. Lee, Petersburg, Virginia: Come East on Highway 460 to Highway 58 East to Suffolk. At the truck scale, get in the far left lane through Suffolk. . That lane will turn into Airline Blvd. Continue down Airline Blvd and the VPC will be on your right.

From Richmond, Williamsburg, Newport News, and Hampton: Take I-64 East to I-664. Travel through the Monitor-Merimac tunnel. Exit on to I-264 West. Exit at Victory Blvd. At light take left on to Airline Blvd (Route 58 West). See: MTMC POV Processing Center sign with left arrow posted in median. The VPC is approx. 1 mile on the left.

OAKLAND VPC
1301 CANAL BOULEVARD
RICHMOND CA 94804

Phone Number	#1 510-231-6831
FAX Number	510-237-4046
800#	800-704-2444

From San Francisco Airport: Take Highway 101 North out of Airport. Follow Bay Bridge and cross Bay Bridge. Take Highway 80 North then take 580 West, which splits off of 80. Take the Canal Off Ramp, turn left at the bottom and continue down to the guard shack in the middle of the road. Office is on the right.

Coming South: Take San Rafael-Richmond Bridge turn off (Cutting Boulevard). At the bottom of the off ramp, turn right, stay on Cutting until you cross over an overpass. Take a left at second stop light. This is Canal. Come down Canal to guard shack in middle of road. Office is on the right.

Coming North from Oakland Airport: Take 880 to 980 to 580 to 80. Then take 580 West to Canal off ramp. Turn left at bottom of off ramp and continue down to guard shack in middle of road. Office is on the right.

ORLANDO VPC
2255 N. ORANGE BLOSSOM TRAIL
ORLANDO, FL 32804

Customer Phone	#1 407-648-3677
	#2 407-648-3678
FAX Number	407-648-3650
800#	800-758-5998

From the West and South: Take I-4 east to Exit 41, Route 50 (Colonial Dr.) exit. Turn left and go about one mile to Orange Blossom Trail (Route 441). Turn right and go about 1 1/2 miles. Processing Center will be at the corner of Orange Blossom Trail and Princeton (Route 438) on the right side of the street in a warehouse type building.

From the North and East: Take I-4 West to Route 50 (Colonial Dr.) exit. Turn right, go about 1 1/2 miles to Orange Blossom Trail (Route 441). Turn right, go about 1 1/2 miles. Processing center will be on the right side of the street. Facility is a warehouse type building.

From the Airport: Take 436 North to 50 West (Colonial Dr.) to Orange Blossom Trail. Turn right on Orange Blossom Trail (Route 441). The VPC is approximately 1 1/2 miles on right side of the street in a warehouse-type building.

From Cape Canaveral: Take Route 528 (Beeline Expressway) west. After first Toll Booth take Route 417 north for 8 miles to Route 408 West. Take Exit 9 for Orange Blossom Trail (Route 441). Turn right (North) and go 3 miles. Processing center will be on the right side of the street. Facility is a warehouse type building.

SEATTLE VPC
2302 ROSS WAY
TACOMA, WA 98421

Customer Phone # 1 253-272-1712
 253-735-6405
FAX Number 253-272-2375
800# 800-597-1833

From the South: Take I-5 North to exit 136B (Port of Tacoma Road). Head West for two miles to Ross Way and turn left. Processing center will be on left side of street.

From the North: Take I-5 South to exit 136 (Port of Tacoma Road). Turn right, Go about two miles to Ross Way and turn left. Processing center will be on left side of street.

From the Airport: Follow the same directions as from the North.

From East: Take I-90 West to I-5 South. Take exit 136B (Port of Tacoma Road). Head West for two miles to Ross Way and turn left. Processing center will be on the left side of the street.

ST. LOUIS VPC
4236 CRESCENT DRIVE
PONTOON BEACH, IL 62040

Phone Number #1 618-931-2888
FAX Number 618-931-2892
800# 800-275-3706

From East (I-55 or I-70) to I-270 West take exit 20B. Take I-270 West approximately eight miles to highway 111 (exit 6A). Take highway 111 South to first stop light, (Pontoon Road). Make U-turn and come back one block to Crescent Drive. Turn right. VPC is at the end of the block.

From East (I-64): Take I-64 West to I-255 North to I-270 West to Highway 11 South to first stop light (Pontoon Road). Make U-turn and come back one block to Crescent Drive. Turn right. VPC is at the end of the block.

From West (I-70) or the St. Louis International Airport: Take I-70 East to I-170 North to I-270 East to Highway 111 (exit 6A). Take Highway 111 South to first stop light (Pontoon Road). Make U-turn and come back one block to Crescent Drive. Turn right. VPC is at the end of the block.

From West (I-44): Take I-44 to I-55 East. Continue East across Mississippi River on I-55/70 to Highway 111 (exit 6). Take Highway 111 North approximately eight miles to Crescent Drive (one block North of Pontoon Road on right).

OCONUS

LAKENHEATH/MILDENHALL VPC
BRANDON VEHICLE PROCESSING CENTER
LONDON ROAD INDUSTRIAL ESTATE
40 WIMBLEDON AVENUE
BRANDON SUFFOLK IP26

Customer Phone #1 44 (0) 1842813999
FAX Number 44 (0) 1842812981
800# 800 Transcar (87267227)

From London: Take the M11 (North) to the A11 (Junction 9) which then runs on to the A14 for some five miles. Take the exit for A11 (Norwich) to Barton Mills. At Barton Mills take the A1065 towards RAF Lakenheath/Brandon/Swaffham. Brandon is situated some three miles beyond RAF Lakenheath. On entering Brandon take the first right into Norwood Road and then the second left (Wimbledon Avenue). The VPC is situated some 100 meters on the right hand side.

From Ipswich & Felixstowe: Take the A14 West. At Bury St. Edmunds turn right onto the A134 (Thetford & Kings Lynn). At Thetford take the B1107 to Brandon. On entering Brandon follow the signs for the A 1085 towards Newmarket. Approximately one mile you will see the signs for the industrial estate on your left hand side. Take the first entrance (Highbury Road) to the T junction and turn right (Wimbledon Avenue). The VPC is on your left approximately 100 meters.

HAWAII VPC
MATSON-HONOLULU TERMINAL
SAND ISLAND PARKWAY
PIER 51-B
HONOLULU, HI 96820

Customer Phone	# 1 808-848-8383
FAX Number	808-853-2116
800#	800-896-7745

From H-1 Freeway: Follow the H-1 Freeway East to Nimitz Highway, use the extreme right lane and merge right at the bottom of the viaduct to exit onto Sand Island Road. Follow Sand Island Road over the bridge, through two traffic lights, and at the end of the divided roadway turn left into the Matson Auto Lot. There is a large sign identifying the Military POV Center on the fence at the turn.

From Downtown Honolulu: Take Ala Moana Boulevard which turns into Nimitz Highway. Turn Left onto Sand Island Road, follow the instructions above to the Hawaii VPC.

From Windward O'ahu: Take H-3 to H-1 East. Follow signs to Nimitz Highway. Follow instructions above to the O'ahu VPC.

AVIANO VPC
VIA ELLERO 1
ZONA INDUSTRIAL
33081 AVIANO, ITALY

Telephone Number	#1 39(0) 434-661419
FAX Number	39(0) 434-661420
800#	1 67053388

From Autobahn A-28 (Portogruaro-Pordenone-Conegliano) take the Pordenone Fiera exit, go to second traffic light and turn left. Then next right on to Rivierasca. At sixth traffic light turn right on Viale Monntereale. At third traffic light turn left direction to Aviano. The VPC is located at Via Ellero 1 (Aviano Industrial Area), between the Air Base and the City of Aviano. Once you enter the Industrial Area, take the first right then take the first left on Via Ellero. The VPC is on the right.

NAPLES VPC
NAVAL SUPPORT ACTIVITY
VIA SCARFOGLIO AGNANO
NAPLES 80100

Telephone Number #1 39-081-724-4252
FAX Number 39-081-724-3339
800# 1 67053388 (in Italy)

From the Naples Capodichino commercial or military airport and even from Rome when exiting from the autostrada, take the tangenziale heading South, then exit at Agnano. Go through the toll booth and then left onto Via Astroni, then at the second traffic light take a right onto Via Scarfoglio and proceed straight ahead to the last gate entrance on the right. Ask the security guard for the Vehicle Processing Center.

PUERTO RICO VPC
AVENIDA J.F.KENNEDY, KM 2.5
SAN JUAN, PUERTO RICO 00920

Customer Phone #1 787-792-1233
FAX Phone 787-781-0688
800# 888-872-6064

From the Airport: Follow signs from the airport to San Juan. This will put you on Baldorioty De Castro Avenue (Road 26). You will be driving West. Stay on that road; you will pass exits for Isla Verde, San Jorge, Del Parque & De Diego, and Minillas Tunnel.

Exit R.H. Todd Avenue. At the light (first available left) , go straight. This road will turn into Highway 2 (Kennedy Avenue). You will pass Egypto Disco, Burger King, U.S. Post Office, and a school. You will pass under an expressway, and work your way to the right lane. Keep straight. You will cross over the Bay of San Juan. Take the first right, it is immediately after the bridge.

Follow this road around. It will loop under the freeway and put you on the other side of the road (Marginal), continue straight. You will pass several car dealerships. Take a left at the Suzuki dealer. The VPC is located on the right hand side in front of the warehouse.